



GENERAL TERMS AND CONDITIONS OF SALE (GTCS)

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1. Company Information

Sandy Kriss Interior

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2. Score of regulations

These General Terms and Conditions of Sale (GTCS) apply to all services offered by Sandy Kriss Interior in the field of interior architecture, decoration, and space planning, for both private individuals and professionals.

3. Services Offered

Sandy Kriss Interior offers four levels of service:

- Élégance: Personalized decoration advice
- Signature: Full design project without site supervision
- Prestige: Full design with site supervision and coordination of trades
- VIP: Exceptional projects (spa, home cinema, etc.) in collaboration with premium partners

The Feng Shui option is available as an add-on to any package.

Each service is subject to a detailed quote, valid for 30 days.

4. Order and Acceptance

An order is considered confirmed upon receipt of the signed quote, dated and marked "approved", along with a deposit of 30% of the total amount.

5. Project Timelines

Timeframes are provided as an indication only and may vary depending on the complexity of the project and the responsiveness of stakeholders. If changes occur during the project, an amendment will be proposed.

Sandy Kriss Interior will inform the client of any major changes or delays.

6. Pricing and Payment Terms

Prices are listed in euros and excluding taxes (VAT not applicable – Article 293B of the French General Tax Code).

Payment schedule:

30% upon order confirmation

40% upon delivery of plans or visuals

30% at the end of the service

Any late payment will incur a penalty of 10% per month, along with a €40 flat-rate collection fee.

7. Cancellation and Right of Withdrawal

In accordance with Article L221-18 of the French Consumer Code, individual clients have a 14-day right of withdrawal from the date of signature. If the client expressly requests that the service begins before this period ends, the service cannot be cancelled without charge. If cancelled beyond the deadline or without valid reason, deposits paid shall remain with Sandy Kriss Interior.

8. Responsibilities

Sandy Kriss Interior is bound by a best-efforts obligation, not an obligation of results.

In the event of third-party involvement (craftspeople, contractors...), Sandy Kriss Interior cannot be held liable for delays, defects, or disputes arising between the client and said third parties.

9. Intellectual Property

All plans, visuals, sketches, and concepts created by Sandy Kriss Interior remain her intellectual property, even after full payment. Any reproduction, distribution, or use without written permission is strictly prohibited.

10. Confidentiality

All information exchanged between the client and Sandy Kriss Interior during the project shall be treated as strictly confidential and may not be shared with third parties without consent.

11. Governing Law and Dispute Resolution

These GTCS are governed by French law. In case of dispute, the parties will first seek an amicable resolution. Failing that, the competent court will be the one of Sandy Kriss Interior's registered office.